

Schedule of Rates and Charges

and

Regulations Governing

PRIMARY BASIC LOCAL EXCHANGE SERVICE

Applying in the exchanges of this Company in Michigan
As designated in the Subject Index in MPSC Tariff No. 1R

No rates, in part or entirely, are governed by franchises.

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TABLE OF CONTENTS

<u>Subject</u>	<u>Sheet Number</u>
Title Page	1 (preface)
Table of Contents	2 (preface)
Checklist	3 (preface)
Application and General Provisions	1
Explanation of Symbols	1
Index of Exchanges	2
Description of Primary Basic Local Exchange Service	3
Local Calling Areas	4
Rates	5
Exchange Service Area Maps	
Amble	6
Chester	7
Grace Harbor	8
Manistee River	9
Exchange Boundary Descriptions	
Amble	14
Chester	15
Grace Harbor	16
Manistee River	17
Service Charges	22-23
Application of Boundary Descriptions	24
Lifeline Service	25-28
Linkup Program	27
Universal Service Support for Libraries and Schools	29
Universal Service Support for Health Care Providers	29
Blocking Service	30-31
Directory Listings	32-33
Caller ID – Blocking and Delivery	34
Universal Emergency Service (9-1-1)	35-36

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Preface Sheet No. 2	Effective January 1, 2010
Preface Sheet No. 3	Effective January 1, 2010
Sheet No. 1	Effective January 1, 2010
Sheet No. 2	Effective January 1, 2010
Sheet No. 3	Effective January 1, 2010
Sheet No. 4	Effective January 1, 2010
Sheet No. 5	Effective January 1, 2010
Sheet No. 6	Effective January 1, 2010
Sheet No. 7	Effective January 1, 2010
Sheet No. 8	Effective January 1, 2010
Sheet No. 9	Effective January 1, 2010
Sheet No. 10	Effective January 1, 2010
Sheet No. 11	Effective January 1, 2010
Sheet No. 12	Effective January 1, 2010
Sheet No. 13	Effective January 1, 2010
Sheet No. 14	Effective January 1, 2010
Sheet No. 15	Effective January 1, 2010
Sheet No. 16	Effective January 1, 2010
Sheet No. 17	Effective January 1, 2010
Sheet No. 18	Effective January 1, 2010
Sheet No. 19	Effective January 1, 2010
Sheet No. 20	Effective January 1, 2010
Sheet No. 21	Effective January 1, 2010
Sheet No. 22	Effective January 1, 2010
Sheet No. 23	Effective January 1, 2010
Sheet No. 24	Effective January 1, 2010
Sheet No. 25	Effective January 1, 2010
Sheet No. 26	Effective January 1, 2010
Sheet No. 27	Effective January 1, 2010
Sheet No. 28	Effective January 1, 2010
Sheet No. 29	Effective January 1, 2010

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PRIMARY BASIC LOCAL EXCHANGE SERVICE
APPLICATION AND GENERAL PROVISIONS

A. APPLICATION

1. This Tariff governs the Primary Basic Local Exchange Service of Michigan Central Broadband Company – hereinafter referred to as the Telephone Company or Company – in Exchanges in Michigan as designated herein.
2. Primary Basic Local Exchange Service is that of furnishing facilities for telephone intercommunication for Customers within a Local Calling Area.
3. The provision of service under this Tariff is subject to regulations specified in other applicable the MPSC tariffs of the Telephone Company, which tariffs as they now exist or as they may be revised, added to, or supplemented by superseding issues are hereby made a part of this Tariff.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a change regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increase rate or new treatment resulting in an increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (M) Signifies a moved rate, treatment or regulation.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE

INDEX OF EXCHANGES SHOWING INCORPORATED VILLAGES,
TOWNSHIPS AND COUNTIES WITHIN THE EXCHANGE SERVICE AREA

<u>Exchange</u>	<u>Incorporated Villages</u>	<u>Township</u>	<u>County</u>
Amble		Winfield	Montcalm
		Deerfield	Mecosta
Chester		Otsego Lake	Otsego
		Chester	Otsego
		Charlton	Otsego
		Bagley	Otsego
		Lovells	Crawford
Grace Harbor		Bearinger	Presque Isle
Manistee River		Beaver Creek	Crawford
		Bear Lake	Kalkaska
		Excelsior	Kalkaska
		Oliver	Kalkaska
		Garfield	Kalkaska

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PRIMARY BASIC LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICE

A. GENERAL

Primary Basic Local Exchange Service (PBLES) is available for residential Customers only.

The Local Calling Area for PBLES is that set forth for each Exchange in B., below.

PBLES entitles Customer to 12,000 outgoing minutes per month in local calling, and 100 outgoing calls per month in local calling. PBLES provides unlimited incoming local calls. Charges for calls in excess of 12,000 are set forth in C., below.

The Company will measure conversation minutes from the time the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnection supervision from its own switch or from the terminating switch. The Company will measure conversation minutes to the next higher whole minute per call, and will not include non-conversation time related to local calls. No minutes or calls are carried forward from month to month. The Company will not provide call record detail in Customer's monthly bill. The Company will provide call record detail, at Customer's request, at a charge of \$5.00 for each month requested.

PBLES provides voice communication only. Customers who use PBLES for data communication will be notified of the need to switch to another calling plan that includes data calling.

PBLES is a stand-alone service that does not include any unregulated features. A Customer desiring to subscribe to PBLES must notify the Company.

Only one PBLES line will be provided to an address.

A person with disabilities or who is voluntarily providing a service for an organization classified by the Internal Revenue Service as a § 501(c)(3) or (19) organization, or a person who provides a service for a congressionally chartered veterans organization or their duty authorized foundations, is exempt from the 100 calls per month limitation.

Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the Customer's local calling area are local calls regardless of the physical location of the called party.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICE (CONT'D)

B. LOCAL CALLING AREAS

The Local Calling Area for PBLES is set forth below and its determined with reference to the home Exchange to which Customer's local access line is assigned. The Local Calling Area includes all Stations bearing the designation of the central office of the following Exchanges:

<u>Home Exchange</u>	<u>Local Calling Area</u>
AMBLE	AMBLE, CORAL, HOWARD CITY, LAKEVIEW, MORLEY
CHESTER	CHESTER, GAYLORD, GRAYLING, LEWISTON
GRACE HARBOR	CHEBOYGAN, GRACE HARBOR, ONAWAY, ROGERS CITY
MANISTEE RIVER	GRAYLING, HIGGINS LAKE, KALKASKA, LAKE OF THE NORTH, MANCELONA, MANISTEE RIVER, MOORESTOWN, SOUTH BOARDMAN

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PRIMARY BASIC LOCAL EXCHANGE SERVICE

DESCRIPTION OF SERVICE (CONT'D)

C. RATES

The monthly rates for PBLES are determined by the home Exchange to which Customer's access line is assigned, as set forth below.

<u>Home Exchange</u>	<u>Per Line Per Month</u>
Amble	\$23.41
Chester	\$23.41
Grace Harbor	\$23.41
Manistee River	\$23.41

Outgoing calls in excess of 100 in a month will incur a charge of \$0.084 per call.

Outgoing conversation minutes in excess of 12,000 in a month will incur a charge of \$0.05 per minute. This rate is unregulated. The Company lists such rates in accordance with § 402 of the Michigan Telecommunications Act, as amended by 2005 PA 235.

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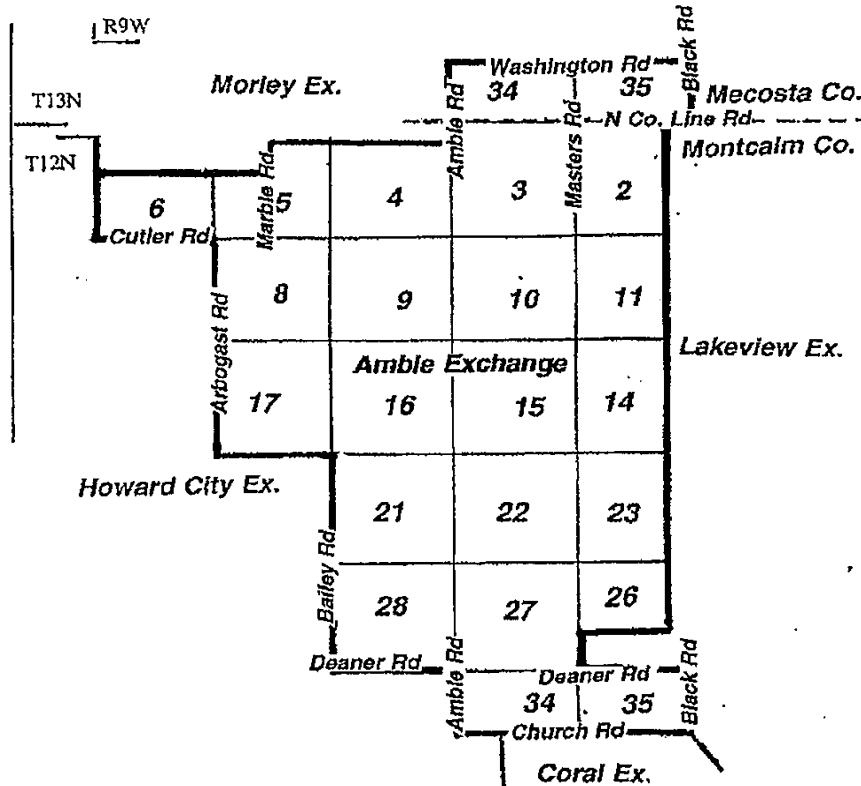
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LOCAL TELEPHONE EXCHANGE SERVICE AREA

Exchange: **AMBLE**



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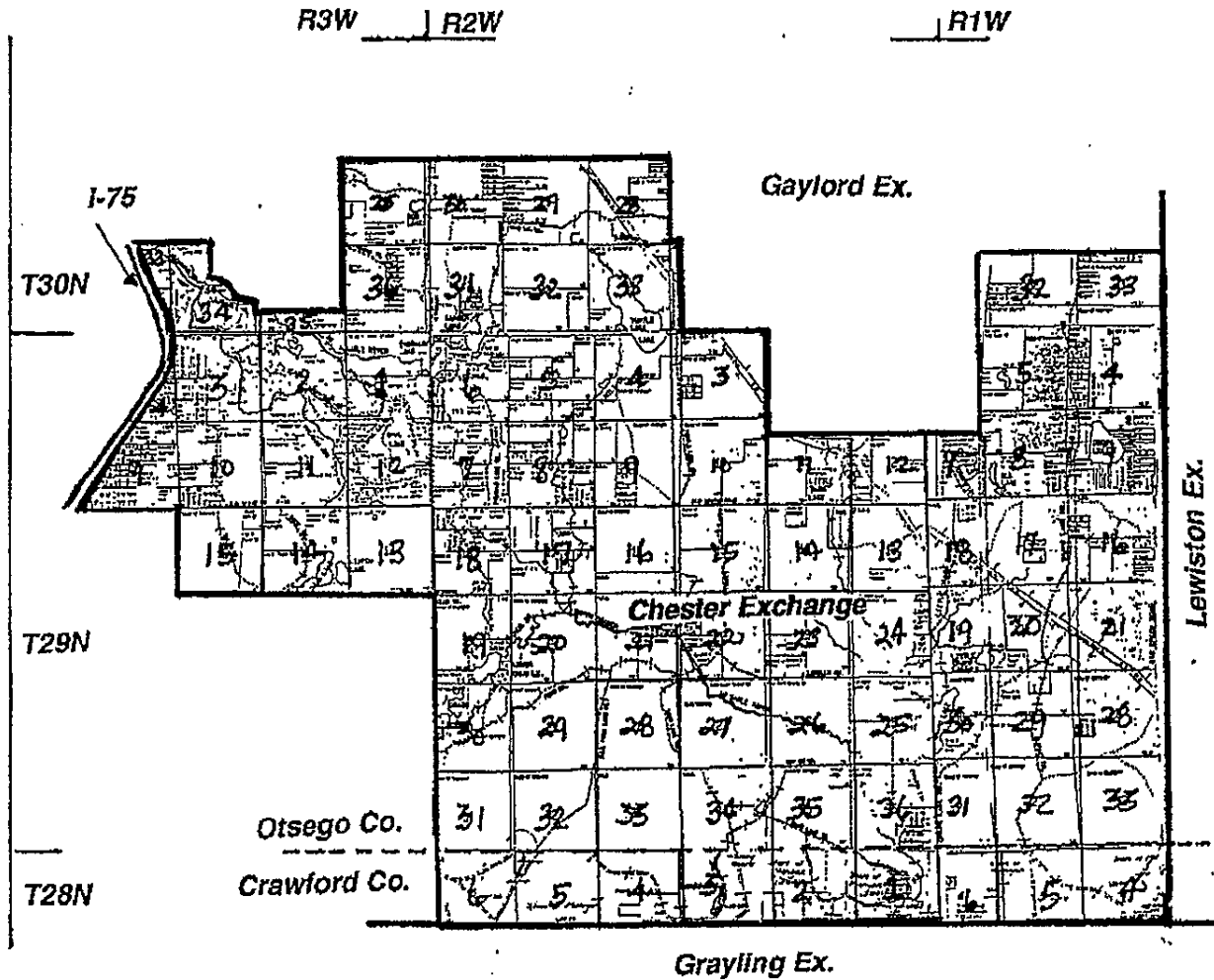
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LOCAL TELEPHONE EXCHANGE SERVICE AREA

Exchange: **CHESTER**



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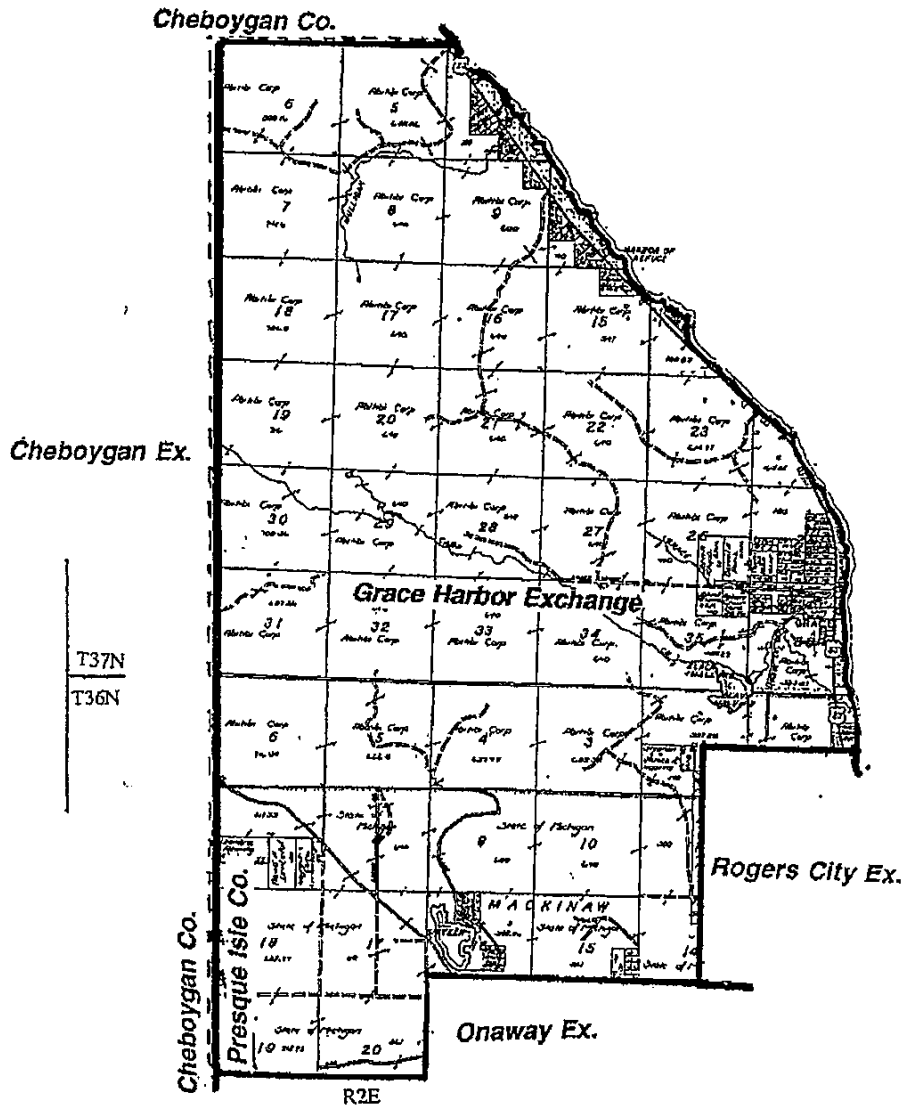
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LOCAL TELEPHONE EXCHANGE SERVICE AREA

Exchange: **GRACE HARBOR**



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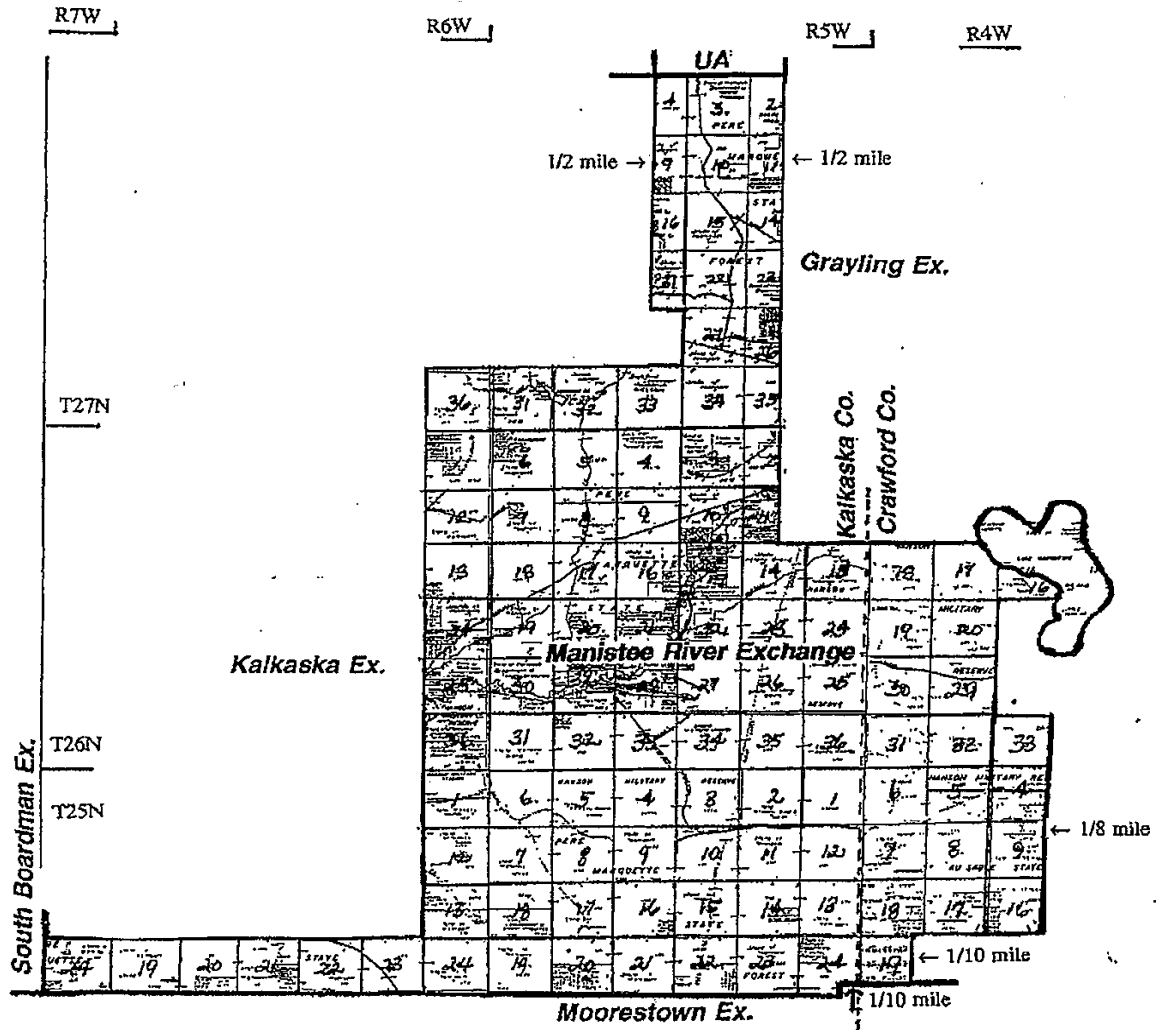
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LOCAL TELEPHONE EXCHANGE SERVICE AREA

Exchange: **MANISTEE RIVER**



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PRIMARY BASIC LOCAL EXCHANGE SERVICE

EXCHANGE BOUNDARY DESCRIPTION

EXCHANGE: AMBLE

Enclosed by the following boundary:

Commencing at the intersection of the north-south Amble Road and the east-west North County Line Road, T12N-R9W, Winfield Township, Montcalm County, Michigan, this shall be the place of beginning; thence south 1/4 mile along Amble Road; thence west 1-1/2 miles along the north 1/8 line of Sections 4 and 5 to Marble Road; thence south 1/4 mile along Marble Road; thence west 1-1/2 miles along the east-west 1/4 line of Sections 5 and 6; thence south 1/2 mile along the west section line of Section 6 to Cutler Road; thence east 1/2 mile along Cutler Road; thence continuing east 1/2 mile along the south section line of Section 6 to Arbogast Road; thence south 2 miles along Arbogast Road; thence east 1 mile along the north section line of Section 20; thence south 2 miles along Bailey Road to Deaner Road; thence east 1 mile along Deaner Road to Amble Road; thence south 1/2 mile along Amble Road to Church Road; thence east 1/2 mile along Church Road to the Intersection of the east-west 1/4 mile line of Section 34; thence continuing east 1/4 mile to the intersection of Church Road; thence continuing east 1/4 mile along Church Road to Master Road; thence east 1 mile along the east-west 1/4 line of Section 35 to Black Road; thence north 1/2 mile along Black Road to Deaner Road; thence west 1/4 miles along Deaner Road; thence north 1/4 mile along the east 1/8 line of Section 27; thence east 1 mile along the south 1/8 line of Sections 27 and 26; thence north 3-3/4 miles along the east 1/8 line of Sections 26, 23, 14 and 11 to Black Road; thence north 1 mile along Black Road; thence east 1/4 mile along the north section line of Section 2, all being in T12N-R9W, Winfield Township, Montcalm County, Michigan; thence north 1/2 mile along road 125th to Town Road T13N-R9W, Deerfield Township, Mescota County, Michigan; thence west 2 miles along Town Road to Road 150th (being a continuation of Amble Road in Montcalm County); thence south 1/2 mile along Road 150th to the intersection of Eisenhower Road (North County Line Road, Montcalm County) and Amble Road, this being the place of beginning.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE

EXCHANGE BOUNDARY DESCRIPTION

EXCHANGE: CHESTER

Enclosed by the following boundary:

Commencing at the intersection of interstate highway 75 and the north line of Section 33, T30N-R3W, Bagley township, Otsego County, Michigan, this being the place of beginning. Thence east to the north 1/4 post of Section 34; thence south to the south line of the Plat of High Slopes Subdivision; thence easterly and southeasterly along said south line to the west lot line of Lot 103 of the Plat of Ski View Subdivision; thence south along said lot line to the south line of the Plat of Ski view Subdivision; thence southeasterly along said south line to the east line of Section 34; thence south to the west 1/8 post of the southwest 1/4 of Section 35; thence east to the west 1/8 post of the southwest 1/4 of Section 36; thence north to the northwest corner of Section 25; thence east to the northeast corner of Section 28, T30N-R2W, north part of Chester Township; thence south to the southeast corner of Section 28; thence west 1/10 mile along the section line between Sections 27 and 34; thence south to the section line of Section 3, T29N-R2W, south part of Chester Township; thence east to the northeast corner of Section 3; thence south to the east 1/8 post of the northeast 1/4 of Section 10; thence east to the west 1/8 post of the northwest 1/4 of Section 8, T29N-R1W, south part of Charlton Township; thence north to a point 1/10 mile south of the northwest corner of Section 32, T30N-R1W, central part of Charlton Township; thence east to the east line of Section 33; thence south to the east 1/8 post of the southeast 1/4 of Section 4, T28N-R1W, northeast part of Lovells Township, Crawford County, Michigan; thence west to the west 1/8 post of the southwest 1/4 of Section 6, T28N-R2W, northwest part of Lovells-Township; thence north to the southeast corner of Section 18, T29N-R2W, south part of Chester Township, Otsego County, Michigan; thence west to the southwest corner of Section 15, T29N-R3W, Otsego Lake Township; thence north to the southwest corner of Section 10; thence west to the intersection of Interstate Highway 75 and the south line of Section 8; thence west to the intersection of Interstate Highway 75 and the south line of Section 8; thence northerly along Interstate Highway 75 to the place of beginning.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE

EXCHANGE BOUNDARY DESCRIPTION

EXCHANGE: GRACE HARBOR

Enclosed by the following boundary:

Commencing at the northwest corner of Section 6, T37N-R2E, north part of Bearinger Township, Presque Isle County, Michigan, this shall be the place of beginning; thence east along the Presque Isle/Cheboygan County line to the approximate north 1/8 post of the northwest 1/4 of Section 4 at the shoreline of Lake Huron; thence southerly along the Lake Huron shoreline approximately eight miles to the approximate east 1/4 post of Section 1, T36N-R2E, south part of Bearinger Township; thence west to the center of Section 2; thence south to the east 1/8 post of the southwest 1/4 along the north/south 1/4 line of Section 14; thence west to the east 1/8 post of the southeast 1/4 of Section 17; thence south to the east 1/8 post to the southeast 1/4 of Section 20; thence west to the west 1/8 post of the southwest 1/4 of Section 19; thence north along the Presque Isle/Cheboygan County line to the northwest of Section 6, T37N-R2E, north part of Bearinger Township, this being the place of beginning.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE

EXCHANGE BOUNDARY DESCRIPTION

EXCHANGE: MANISTEE RIVER

Enclosed by the following boundary:

Commencing at the north 1/4 post of Section 4, T27N-R5W, north part of Bear Lake Township, Kalkaska County, Michigan; this shall be the place of beginning; thence east to the north 1/4 post of Section 2; thence south to the north 1/4 post of Section 14, T26N-R5W, south part of Bear Lake Township; thence east to the approximate north 1/8 post of the northeast 1/4 of Section 17, T26N-R4W, southwest part of Grayling Township, Crawford County, Michigan; thence southeasterly along the shoreline of Lake Margrethe to a point approximately 1/8 mile west of the northeast corner of Section 21; thence west to the southeast corner of Section 17; thence south to the northeast corner of Section 32; thence east to a point 1/8 mile west of the northeast corner of Section 33; thence south to a point approximately 1/8 mile west of the southeast corner of Section 16, T25N-R4W, west part of Beaver Creek Township; thence west to a point approximately 1/10 mile west of the southeast corner of Section 18; thence south to a point approximately 1/10 mile north and 1/10 mile west of the southeast corner of Section 19; thence west to a point approximately 1/10 mile north of the south 1/8 post of Section 24, T25N-R5W, east part of Garfield Township, Kalkaska County, Michigan; thence south 1/10 mile to the south 1/8 post of the southeast 1/4 of Section 24; thence west to the southwest corner of Section 24, T25N-R7W, west part of Garfield Township; thence north to the northwest corner of Section 24; thence east to the northwest corner of Section 24, T25N-R6W, central part of Garfield Township; thence north to the northwest corner of Section 36, T27N-R6W, Excelsior Township; thence east to the northwest corner of Section 34, T27N-R5W, north part of Bear Lake Township; thence east to the northwest corner of Section 34, T27N-R5W, north part of Bear Lake Township; thence north to the southwest corner of Section 22; thence west to the south 1/4 post of Section 21; thence north to the north 1/4 post of Section 4, this being the place of beginning.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE

SERVICE CHARGES

A. GENERAL

1. Service charges are applicable to the establishment of telephone service and for subsequent moves thereto as specified in this Tariff.
2. Service charges consisting of one or more of the following charges apply for new service which requires the activity or work as briefly indicated under "Charges" or as specified under the Application of Charges or as modified by specific items elsewhere in the Tariff.

B. APPLICATION OF CHARGES

1. Establishment of Service – An Establishment of Service Charge applies to work performed by the Company in connection with receiving, recording and processing Customer requests for service, and equipment ordered to be performed or provided at the same time, involving the establishment of a new Customer account. The Establishment of Service Charge also applies to restore service in cases in which the Customer's service has been disconnected voluntarily or involuntarily for cause as permitted by law.
2. Line Connection Charge – A Line Connection Charge applies to each central office line on which work is required by a service order in the Company's central office, outside plant, drop wire, or other portion of plant up to the premises served. The Line Connection Charge applies to the restoration of service in cases in which the Customer's service has been disconnected voluntarily or involuntarily for cause as permitted by law.
3. Premise Visit Charge – A Premise Visit Charge applies to each Customer's order which requires a visit to the Customer's premises. Service work in several buildings of a Customer located on the same continuous property requires one charge per premise visit. A premises is a building, or a portion of a building or buildings, on the same continuous property occupied by the Customer. All space for offices occupied by a Customer on the same or separate floors of one building are considered as a single (or same) premises. "Continuous" property refers an uninterrupted plot of land within the same block and occupied by one Customer (i.e., a parcel of land enclosed but uncrossed by public thoroughfares; railroad tracks, rivers and alleys are not public thoroughfares). "Building" refers to a structure on one foundation or two structures on separate foundations with a common wall or abutting walls with ready access from one structure to the other by means of doorways or permanent openings through the intervening wall or walls. Structures in the same or different block occupied by one Customer and connected by passageways shall be considered as the same building if the passageway is actually used as a continuation of the space in the two buildings and not principally used as a walkway.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE

SERVICE CHARGES

B. APPLICATION OF CHARGES (Continued)

4. Service charges apply for new or additional service or changes in service on each service order which requires the activity or work as indicated below.

<u>Item</u>	<u>Service Charge</u>
Establishment of Service*	
New Account Per Order	\$15.00
Existing Account Per Order	\$ 7.50
Line Connection Per Line	\$ 9.38
Central office work involving establishment of or work on main line, and work on outside facilities	
Premise Visit*	
Per Premise or Same Continuous Property	\$12.50

- * The Establishment of Service Charge and Premise Visit Charge are in addition to installation charges specified in other applicable tariffs. Nonrecurring Charges specified elsewhere in the Tariff are in addition to service charges.

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APPROVED

By boydj3 at 11:12 am, Dec 16, 2009

PRIMARY BASIC LOCAL EXCHANGE SERVICE
APPLICATION OF BOUNDARY DESIGNATIONS

A. GENERAL

1. Application of Boundary Designations

- a. Boundaries for Base Rate Areas, Locality Rate areas, rural zones, and the service areas for Exchanges or zones are designated on maps in this Tariff MPSC No. 1R.
- b. Each establishment is within only one Exchange or zone service area except as provided in "c." below.
- c. Where the boundary is designated as a road (street or highway) the area includes both sides of the road when the general plant facilities serving the area are located along side of the road. When such facilities are located on the near side of the highway, a Customer located on the opposite side is considered to be within the area if the Customer can be served by a drop wire using not more than one additional pole. When the general facilities are located on the far side of the boundary, a Customer on that side is considered to be within the area if the Customer can be served y means of a drop wire not requiring any additional poles. Where buried facilities are used, buried drops shall not exceed a distance of 500 feet from the right-of-way on the far side of the boundary line.
- d. Where the boundary is designated as the center of the road (street or highway) each side of the road is in a different service area.
- e. Where the boundary is designated as a river (stream) or railroad each side of the river or railroad is in a different service area.
- f. Where the boundary divides a lake, the shore of the lake is in different service areas in accordance with the boundary designation at the shoreline.
- g. Where the boundary is designated as a township section line or a specified distance from a township section line, Customers are served in accordance with their location with respect to such boundary line. Where such a line is other than the section line or one-quarter or one-half mile from a section line, the location of the boundary line with respect to the section line will be shown in feet or fractional miles on the Tariff map sheet.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE

LIFELINE SERVICE

A. DESCRIPTION

1. Lifeline Service applies discounts to monthly recurring rates for qualifying residential Customers. These discounts are applied to existing Tariffed rates and charges for residential telephone service.
2. In order to be eligible for Lifeline Service, a residential Customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer, or the Customer must participate in one of the following federal assistance programs:
 - a. Medicaid
 - b. Food stamps
 - c. Supplemental security income
 - d. Federal public housing assistance
 - e. Low-income home energy assistance program
 - f. National school lunch program's free lunch program
 - g. Temporary assistance for needy families
3. Lifeline Service includes the services and functionalities enumerated by the Federal Communications Commission as follows: voice grade access to the public switched network; local usage; dual tone multi-frequency signaling or its functional equivalent; single-party service or its functional equivalent; access to operator services; access to interexchange service; access to directory assistance; and toll blocking for qualifying Customers who request toll blocking.
4. Other services can be provided with the Lifeline Service at applicable rates and charges.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE

LIFELINE SERVICE (CONT'D)

B. REGULATIONS

1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline Service.
2. Lifeline Service is only available with residence services, excluding foreign exchange service. Lifeline Service is limited to one line per household at the Customer's primary residence.
3. Service charges do not apply when Lifeline Service is added or discontinued to existing service when that is the only work being done.
4.
 - a. A discount of 20% of the Basic Local Exchange rate or \$11.25, whichever is greater, on the monthly Basic Local Exchange Service for Lifeline Customers is applicable. For Lifeline Customers 65 years of age or more, the discount will be 25% of the Basic Local Exchange rate or \$12.35, whichever is greater. The total discount shall not exceed 100% of the end-user common line charges and the Basic Local Exchange rate.
 - b. The credit will be applied in the following order: (1) The Interstate End User Access Charge, National Exchange Carriers Association, Inc. Tariff FCC No. 5. Access Service, (2) End User Common Line charge contained in the Company's Tariff MPSC No. 25U, and (3) The balance of the credit, if any, will be applied as a credit to the Basic Local Exchange rate.
 - c. The Company will provide, at the qualifying Customer's option, toll blocking service at no charge. The Company defines toll blocking as a service provided by the Company that lets the Customer elect not to allow the completion of outgoing toll calls from their telecommunications Channel.
 - d. The Company will not require a service deposit in order to initiate Lifeline Service if the qualifying Customer voluntarily elects toll blocking service.
 - e. The Company will not disconnect Lifeline Service for non-payment of toll charges by qualifying Customers.
5. The Lifeline plan will apply after receipt and processing of a completed Company or community/government-provided application, including documentation indicating that the household income meets the eligibility standards established above.
6. Customers of Lifeline Service must notify the Company of any changes which would affect qualification. Re-verification of eligibility will take place on an ongoing basis. When the Customer is no longer eligible for Lifeline Service, the Lifeline discount would be discontinued and regular tariff rates and charges would apply.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE

LIFELINE SERVICE (CONT'D)

C. MONTHLY RATE FOR NON-LIFELINE CUSTOMERS

1. A rate of \$0.07 applies per exchange access line to cover the costs of the Lifeline service, to the Telephone Company's Intrastate services as listed below:
 - a. Business and Residence exchange services excluding Lifeline Customers.
 - b. PBX Trunk Services.

D. LINK UP PROGRAM

1. A discount on the line connection charge specified elsewhere in this Tariff is also available to qualifying Customers for the installation or transfer of service from one residential premises to another.
2.
 - a. In order to be eligible for the Link Up Program, a residential Customer must qualify for Lifeline Service.
 - b. A qualifying Customer may receive a reduction in the installation charges, or transfer of service charges for connection at the Customer's principal place of residence of half the customary charge or \$30.00, whichever is less.
 - c. A qualifying Customer may then make payments for the connection charges on a deferred schedule in which the qualifying Customer does not pay interest. The interest charges not charged to the qualifying Customer shall be for connection charges of up to \$200.00 that are deferred for a period not to exceed one year. Charges assessed for installation or transfer of service include any charges that the Company customarily assesses to connect subscribers to the network. These charges to not include any permissible security deposit requirements
 - d. A qualifying Customer may choose one or both of the programs set forth in 2.b and 2.c above.
 - e. A qualifying Customer can receive the benefits of the Link Up Program for a second and subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.

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PRIMARY BASIC LOCAL EXCHANGE SERVICE
LIFELINE SERVICE (CONT'D)

E. ELIGIBLE RESIDENTS OF TRIBAL LANDS

Applications residing on Tribal Lands, as defined in 47 CFR 54.400, may qualify for Lifeline service in accordance with the qualification criteria contained on Sheet No. 26, or if they participate in one of the following federal programs:

- a. Bureau of Indian Affairs general assistance
- b. Tribally administered Temporary Assistance for Need Families
- c. Head Start (must meet income qualifying standard of program)

A Customer that resides on Tribal Lands and meets one of the three eligibility criteria listed above or on Sheet No. 26 is considered an "eligible resident of Tribal Lands."

Eligible residents of Tribal Lands receive a Lifeline discount in the amount of (1) the applicable federal subscriber line charge credit (Tier 1 discount), the \$1.75 federal Lifeline credit (Tier 2 discount), and an additional \$25 discount (Tier 4 discount). The total discount cannot bring the Customer's monthly rate below \$1.00 per month.

An applicant residing on Tribal Lands must certify under penalty of perjury that he/she resides on Tribal Lands and meets at least one of the qualification criteria. The Tribal Lands applicant also must agree to notify the Company if he or she ceases to qualify as an eligible resident of Tribal Lands.

For eligible residents of Tribal Lands, an additional 100% LinkUp discount will be applied for charges between \$60 and \$130 assessed for commencing telecommunications service at the principal place of residence, including facilities-based charges associated with the extension of lines or construction of facilities needed to initiate service.

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FEDERAL PROGRAMS

A. UNIVERSAL SERVICE SUPPORT FOR LIBRARIES AND SCHOOLS

1. In accordance with § 375 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible elementary and secondary schools shall receive intrastate service at discounts equal to the discounts applicable for eligible Interstate services if the Company receives federal universal support for such telecommunications services.
2. In accordance with § 376 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible libraries shall receive intrastate services at discounts equal to the discounts applicable for eligible Intrastate services if the Company receives federal universal support for such telecommunications services.
3. Eligibility for discounts shall be determined in accordance with 47 CFR 54.500 *et seq.*

B. UNIVERSAL SERVICE SUPPORT FOR HEALTH CARE PROVIDERS

1. In accordance with 47 CFR 54.601 *et seq.*, the Company shall offer services to eligible health care providers to the extent that facilities and services are available.
2. Eligibility qualifications, provider selection, etc., shall be determined in accordance with 47 CFR 54.601 *et seq.*
3. Services to eligible health care providers at reduced rates will be offered in accordance with 47 CFR 54.601 *et seq.*
4. Reduced rates to eligible health care providers are available only to the extent that adequate funding is available from the federal universal support fund.

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AUXILIARY SERVICES AND EQUIPMENT

BLOCKING SERVICE

A. GENERAL

1. Blocking Service provides residential and business Customers with the ability to block access from a particular network access line to all telephone numbers for which a certain Numbering Plan Area (NPA) or prefix must be dialed.
2. Blocking Service blocks access to all telephone numbers for which the 900 NPA or the 976 prefix must be dialed.

B. CONDITIONS

1. The Company's obligations to furnish network facilities for Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.
2. Blocking Service is available only for blocking access to all 900 NPA and/or 976 prefix telephone numbers from a particular network access line, and not for blocking access to a specific 900 NPA or 976 prefix telephone number.
3. The Company offers blocking service to the Customer to avoid future unauthorized use of 900 or 976 services.
4. The Company shall remove billed 900 and 976 charges from Customer's bill under the following conditions:
 - a. The Company provides billing service to the 900 or 976 provider;
 - b. This Customer has not previously had a dispute over 900 or 976 charges; or
 - c. The 900 or 976 charges were incurred without the Customer's consent or knowledge.

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AUXILIARY SERVICES AND EQUIPMENT

BLOCKING SERVICE

B. CONDITIONS (Continued)

5. If the end user refuses Blocking Service, future 900 and 976 charges will not be removed from the Customer's bill unless otherwise justifiable.
 - a. If the Customer refuses to pay for justified charges and after refusing blocking, the Company may initiate mandatory blocking at no charge to the subscriber.
 - b. When mandatory blocking has been imposed, access to 900 or 976 service will be denied until outstanding charges have been paid in full.

C. RATES AND CHARGES

1. Each line blocked is subject to the following charges:

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
900 Blocking Service, per line	No Charge	No Charge
976 Blocking Service, per line	No Charge	No Charge

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AUXILIARY SERVICES AND EQUIPMENT

DIRECTORY LISTINGS

A. GENERAL

1. Directories are furnished as an aid to the use of the telephone service. The Telephone Company reserves the right to refuse to insert any listings in its directories which do not facilitate directory service.
2. A standard listing in the alphabetical section of the serving Exchange is provided to each Customer without charge under the conditions set forth in this Tariff.

B. LIMITATIONS

1. Standard listings are limited to information which is essential to identification and shall include the name of the Customer to whom service is rendered, the address at which the service is rendered and the telephone number. Terms such as "office," "residence," "farm," and "cottage" are permitted with the standard listing without additional monthly charges.
2. The length of a listing may be shortened or abbreviated when the clearness of the listing and identification of the Customer is not impaired thereby. When more than one line is necessary to properly list the Customer, no additional charge is made.
3. A listing must be in the actual name of the Customer to whom service is rendered, or the name of a member, officer, employee or representative thereof, or the name of another business which the Customer represents, controls or owns. Listings other than those specified herein are available only in connection with Joint User Service.
4. The following listings are not acceptable and will not be published in the telephone directory:
 - a. An assumed name unless it is registered as required by law.
 - b. A name which is likely to mislead or deceive the public or which is inserted for advertising purposes.
 - c. A commodity or trade name.
 - d. Double name listings such as XYZ Manufacturing Company, John Doe, Manager.
 - e. Symbols, as they cannot be properly placed alphabetically.
5. When PBX trunk or rotary line users are served by central office equipment which permits the selection of an idle facility in the Customer's group, only one listing is provided at no charge. Additional listings may be provided for other lines in the Customer's group at the additional listing rate.

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AUXILIARY SERVICES AND EQUIPMENT

DIRECTORY LISTINGS

B. LIMITATIONS (Continued)

6. In order to assist in locating a listing where the surname may be spelled in more than one way, the Telephone Company may insert, alphabetically, a cross reference listing showing the other spelling of the name.
7. Residence listings may include the standard abbreviation for military titles or professional degrees or titles earned by a Customer which are an aid to the general public. Standard abbreviations for titles or degrees earned that are of commercial value may be included in the Customer's business listing.

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AUXILIARY SERVICES AND EQUIPMENT

CALLER ID – BLOCKING AND DELIVERY

A. SERVICE

Caller ID – Delivery Blocking allows Customer to temporarily label Customer’s telephone number as private and restrict availability of Customer’s name and number to the party called on a per-call basis. To activate the Caller ID – Delivery Blocking feature, Customer dials *67 on a touch tone phone, or 1167 on a rotary phone, before the call is placed. Customer receives a confirmation tone followed by a dial tone. This is a “per-call” feature and will automatically terminate when the call is ended.

Caller ID – Delivery applies when Customer has a private telephone number and wants to make Customer’s name and number public for one call. Customer dials *82 on a touch tone phone, or 1182 on a rotary phone. This is a “per-call” feature and will automatically terminate when the call is ended.

B. RATES AND CHARGES

	<u>Per Call Rate</u>	<u>Non-Recurring Charge</u>
Caller ID – Delivery Blocking	No Charge	No Charge
Caller ID – Delivery	No Charge	No Charge

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AUXILIARY SERVICES AND EQUIPMENT

UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1)

A. GENERAL

1. The Company complies with all requirements of the Emergency 9-1-1 Service Enabling Act, 1986 PA 32, as amended (Emergency 9-1-1 Act).
2. The Company will provide Universal Emergency Number Service, also known as 9-1-1 Service, as required by the Emergency 9-1-1 Act, which provides Customer the ability to reach a public safety answering point by dialing the digits 9-1-1.

B. EMERGENCY TELEPHONE SERVICE CHARGES

1. The Company will bill and collect all charges as required by the Emergency 9-1-1 Service Enabling Act, including (but not limited to), the County 9-1-1 Charge, the State 9-1-1 Charge, and the Emergency Telephone Technical Charge.
2. The Company will collect such charges in its regular monthly billings to Customer. The Company will designate each charge as a separate item on Customer's bill. Customer is liable for any State, County, or Technical 9-1-1 Charge on such monthly billings.
3. The Company will remit such charges to the appropriate governmental entity as required by the Emergency 9-1-1 Act.
4. The Company will retain an amount of the collected charges to cover its billing and collection costs to the extent permitted under the Emergency 9-1-1 Act.

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AUXILIARY SERVICES AND EQUIPMENT

UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1)

C. RULES AND REGULATIONS

1. Customer Information.

- a. The Company will provide name, address, and telephone number information (listed, unlisted, and unpublished) to a 9-1-1 system for use in identifying the telephone location or identity, or both, of a person calling the 9-1-1 emergency telephone number. Company may charge a reasonable rate to provide such information as the Emergency 9-1-1 Act permits.
- b. Customers with private listings waive the privacy afforded by nonlisted and nonpublished numbers to the extent that the name and address associated with the telephone number may be furnished to the 9-1-1 system.

2. The Company is not liable for civil damages to any person as a result of an act or omission by the Company, a public agency, public safety answering point, or an officer, agent, or employee of the Company, a public agency, or a public safety answering point, or any owner or less in complying with the Emergency 9-1-1 Act. The Company's entire liability to any person for interruption or failure of 9-1-1 service shall not exceed the amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative.
3. The Company will provide local exchange service, telecommunication service, and equipment to public service answering points, on a negotiated, individual case basis.
4. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the service users to have the ability to access the PSAP.

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